

## WIN 1 OF 10 MSC CRUISE HOLIDAY VOUCHERS

### 1. ELIGIBILITY

- 1.1. This promotion is organized by Moov Fuel (Pty) Ltd ("**the Promoter**") and these terms and conditions apply to "Moov Fuel Fill up with R350.00 or more and win 1 of 10 MSC Cruise Vouchers Competition.
- 1.2. The promotion is open to permanent residents and citizens of South Africa except any employee, director, member, partner, agent or consultant or any person directly or indirectly who controls or is controlled by the Promoter including but not limited to Moov Fuel (Pty) Ltd, Caltex Service Stations, Astron Energy (Pty) Ltd. and /or immediate family members of any employee, director, member, partner, agent or consultant of or person indirectly or directly in control by the Promoter, its advertising agencies, partners, advisers, dealers, suppliers and/or associated companies.
- 1.3. Information on how to enter the promotion and on the prizes, form part of these Terms and Conditions and by entering into this promotion you will be deemed to have read, understood and agree to be bound by these Terms and Conditions.

### 2. HOW TO ENTER

- 2.1. Spend R350.00 or more at any of our participating Astron and/or Caltex fuel service stations between 15 July 2024 – 13 October 2024 at 00h00, both days inclusive.
- 2.2. Write your name & contact details at the back of your original till slip.
- 2.3. Place your duly completed original till slip in the allocated branded entry box that will be provided at each filling station.

### 3. PRIZE DETAILS

- 3.1. Ten (10) lucky winners will each receive a free MSC cruise voucher.
- 3.2. The cruise package includes:
  - 3.2.1. the cost of the cruise ticket for 4 nights/5 days accommodation for two people sharing a cabin, departing from and returning to Durban port only;
  - 3.2.2. standard meals;
  - 3.2.3. hotel service charge as indicated on the voucher; and
  - 3.2.4. Port charges and taxes.
- 3.3. The package expressly excludes any:
  - 3.3.1. fare increases once the cruise has been booked;
  - 3.3.2. mandatory travel and medical insurance;

- 3.3.3. expenses related to travelling to and from the Durban port and associated accommodation costs; and
- 3.3.4. costs associated with getting the appropriate visa or permit and/or all other required entry documents, for all scheduled Ports at which the Cruise Ship is scheduled to stop for the duration of the Cruise.
- 3.4. Winners will be selected randomly from all eligible entries and will be contacted directly by the MSC Cruise employees and/or their appointed representatives.

#### **4. PRIZE REDEMPTION**

- 4.1. The Promoter Moov Fuel will be responsible for all winner validation.
- 4.2. The prizes are redeemable on or before the 23<sup>rd</sup> of October 2024 and valid for travel on the following dates:
  - 4.2.1. 02 December 2024;
  - 4.2.2. 09 December 2024;
  - 4.2.3. 13 January 2025;
  - 4.2.4. 20 January 2025;
  - 4.2.5. 03 February 2025;
  - 4.2.6. 10 February 2025;
  - 4.2.7. 17 February 2025;
  - 4.2.8. 24 February 2025;
  - 4.2.9. 03 March 2025.
- 4.3. Winners will be required to complete and submit a winner's release form. Should the winner refuse or be unable to comply with this condition for any reason, such winner will be deemed to have rejected the Prize and it shall revert to the Promoters. The winner will be required to provide his/her name, copy of their identity document, contact details and delivery address in order to receive a Prize. Winner's personal information will be handled in accordance with the Protection of Personal Information Act 4 of 2013 (**"POPIA"**).
- 4.4. The draw will take place on the 14<sup>th</sup> of October 2024.
- 4.5. Winners will be contacted by phone number within 2 days of the draw date, to verify their email address and to confirm their details. The organizers will endeavor to contact winner post final prize selections.
- 4.6. The Organizers will endeavor to contact a winner once every day for 3 consecutive working days after their name is drawn and entry has been finalized and leave a voice message, if possible to do so, in order to verify their details. However, if the winner cannot be reached and do not return the call within 24 hours of the last voice message being left on the third working day of attempting to contact a winner, the prize will be forfeited and another winner will be selected in accordance with the rules.

- 4.7. Prize winners, on acceptance of the prize, may be requested to be identified in publicity, broadcastings or publications with Moov Fuel's internal or external communications including social media. The winner shall at all times be entitled to decline the above request. Winner that takes part in any publicity will not be entitled to any payment or other remuneration for such publicity or otherwise.
- 4.8. Winners must provide valid identification and proof of age to claim their prize.
- 4.9. The prize is not refundable or exchangeable for cash or any other product or service.

## 5. TERMS AND CONDITIONS APPLY

- 5.1. The promotion is exclusively available at the following participating Caltex & Astron Energy Service Stations:  
***AE MALMESBURY N7; AE NAPIER; AE 138 ON HIGH; AE AUDENSBURG; BETTIESBAAI VULSTASIE; BITTERFONTEIN VULSTASIE; ROLA FORD BREDASDORP; BONNIEVALE MOTORS; C DROOMER & SON (PTY) LTD; AE N2 CALEDON; AE CALEDON CENTRAL; AE DANA BAY; CALVINIA MOTORS; CAR MOTORS; AE BLANCO (CARLU TREKKERS); CEM MOTORS; CENTRAL CERES MOTORS; CENTRAL GARAGE, GANSBAAI; CERES TOYOTA; CITRUSDAL TOYOTA; D'ALMEIDA SERVICE STATION; AE DROOMERS PAARL; AE GEROGIE CENTRAL (EDEN); OUDTSHOORN FORD; AE MOSSELBAY; FOLSCHERS GARAGE; FOURWAY MOTOR & TRUCK STOP; AE HEIDELBERG; AE VOORBAAI; J S MOTORS; AE 45 ON HIGH ( JAFFES FORD ); LAINGSBURG DIENSSTAS; KEURSTOP DIENSSTASIE; AE KLEINPLASIE; AE KNYSNA QUAYS; SSK LANDMARK; LANGEMEER SERVICE STATION; AE LIGHTHOUSE; PIKETBERG CALTEX; AE PLETTENBERG BAY; MARREN MOTORS; AE MONTAGUE; AE MOORREESBURG; NAMAQUA GARAGE; NATASH MOTORS; AE PRINS ALFRED RD CALEDON; NUVELD MOTORS; OKIEP MOTORS; AE PAARL MAIN RD; AE BO DORP; PIET KEMP MOTORS; PNIEL; PRIMA TRUCK STOP; PROTEA MOTORS, NIEWOUDVILLE; PROTEA MOTORS, WELLINGTON; AE RIVIERSONDEREND; ROBERTSON CALTEX; ROLA MOTORS STRAND; ROLA FORD ROBERTSON; AE VOORTREK STREET; SOLLYS SERVICE CENTRE (ATLANTIS); SONOP MOTORS; AE STRUISBAAI; SPRINGBOK DIENSSTASIE; STANFORD MOTORS; STEYNS GARAGE; SUIDPUNT EXHAUST; AE SWARTLAND; THE ROUTE 62 STOP; AE THE WAVES; AE COOPER STREET; AE N2 KNYSNA; VAN RIEBEECK MOTORS; VILKO; VREDENBURG AUTO; VREDENDAL MOTORS; AE WILDERNESS; AE YORK; AE LADISMITH; BREDASDORP FRESHSTOP; AE RIVERSDALE; AE BATH STREET.***
- 5.2. Once the winner accepts the prize, the winner accepts the Prize at his/her own risk.
- 5.3. Only entries with a valid contact number and email address will be included in the draw.
- 5.4. The Promoter's decision is final and no correspondence will be entered into.
- 5.5. Entrants may enter the Promotion as many times as they wish over the duration of the Promotion, but entries are limited to one entry per person/transaction.
- 5.6. Winners are limited to winning only once during the promotional period.
- 5.7. All damaged entries and those received outside the promotional period will be automatically disqualified.

- 5.8. The prizes are subject to the availability of MSC Cruises and their terms and conditions, available at [www.msccruises.co.za/terms-conditions](http://www.msccruises.co.za/terms-conditions).
- 5.9. The cruise dates cannot be changed and if the winner is for any reason unable to attend the cruise, the Prize will be forfeited, and the winner shall have no claim against the Promoters or its representatives.
- 5.10. Any person under the age of 18 (eighteen) must be accompanied by their parent/s and/or legal guardian. If one of the travelling minor's parents is not travelling, a signed authorisation letter, affidavit or as otherwise required to be made in accordance with the laws of the Republic of South Africa, from the absent parent authorising the minor to travel must be provided at the moment of booking.
- 5.11. By entering this competition, you agree to receive further information and promotional material from Moov Fuel.
- 5.12. By participating in this competition, the winner of the grand prize and, where applicable, any family/persons accompanying a winner; agrees to release and hold the promoter, its agents, representatives, affiliates and service providers free of any and all losses, damages, rights, claims and actions of any kind in connection with this Competition or resulting from acceptance, possession, or use of the prize, including, without limitation, personal injuries, death, and property damage, and claims based on publicity rights, defamation or invasion of
- 5.13. In the event of war, terrorism, state of emergency, disaster or any other circumstance beyond the control of the Promoter, the Promoter reserves the right to either cancel, terminate, modify or suspend the Promotion.
- 5.14. If for any reason this Promotion is not capable of running as planned because of infection by computer virus, bugs, tampering, unauthorized intervention, technical failures or any other causes which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter reserves the right in its sole discretion to cancel, terminate, modify or suspend the Promotion subject to any written directions under applicable legislation. The Promoter also reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these conditions or engaged in any unlawful or other improper misconduct calculated to jeopardize the fair and proper conduct of the Promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
- 5.15. The Promoter is not responsible for any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer equipment, software, technical problems or traffic congestion on the Internet or at any website, or any combination thereof, including any injury or damage to participants or any other person's computer related to or resulting from participation in or down-loading any materials in this Promotion.
- 5.16. If required by the Minister of Trade and Industry, the National Consumer Commission or for whatever other reason, we will have the right to terminate this Competition with immediate effect and without notice of such termination. In such event, all Entrants hereby waive any rights, which they may have

against us and hereby acknowledge that they will have no recourse or claim of any nature whatsoever against us.

- 5.17. Participants agree that by uploading their “images” and comments, they grant permission to the Promoter to use the images, comments or any part thereof, in any and all media for the Promoter’s business purposes, including promotional/marketing purposes with no consideration payable to the participants. Such permission is perpetual and irrevocable. Participants release and agree to hold harmless the Promoter and all acting with their authority from any liability for such use and from any other claims arising from such use.
- 5.18. Social media sites include but is not limited to, Facebook, Twitter, Instagram, YouTube, Original content includes but is not limited to, any piece of written content, audio or visual video or sound clips, images, photos.
- 5.19. Content created for the promotion may not be in any way derogatory or harmful to any party; public, entrants or promoters. Such content shall be removed, and the creator banned from the site. Content which is seen to do the following shall be removed from the site and the creator will be banned: content that is perceived to be spam, the collection of personal information, content that serves a commercial purpose or content that is deemed malicious. The promoter reserves the right to remove any such content without prior warning. The promoter reserves the right to judge these pieces of content and will use their own discretion in determining whether or not they are outside the guidelines set out in these terms and conditions.
- 5.20. The Prizes may not be awarded (and entries disqualified) if entry procedures or these terms and conditions have not been adhered to or if the Promoter detects and/or suspects any irregularities or fraudulent practices.
- 5.21. By entering this competition, the driver authorizes the Promoter to collect, store and use (not share) personal information for communication or statistical purposes, subject to the entrant’s right to opt out of such communication at any time.
- 5.22. Independent registered auditors and/or attorneys will oversee this Promotion.
- 5.23. This Competition shall comply with, and will be subject to, any peremptory provisions of the Consumer Protection Act (“CPA”) and the regulations promulgated thereunder, which are deemed to be incorporated herein (“Peremptory Provisions”).
- 5.24. The laws of the Republic of South Africa apply to this Promotion to the exclusion of any other law. Entrants submit to the exclusive jurisdiction of the courts of South Africa.
- 5.25. By participating in this competition, all participants agree to be bound by these official rules and agree to be responsible to provide any needed proof of identification or personal documentation for booking purposes.
- 5.26. The Promoter may amend these terms and conditions at any time during the Competition, by posting such amendments on [www.moovfuel.co.za](http://www.moovfuel.co.za).

